Activate Exostar Mobile ID

Exostar Mobile ID (powered by Authy™) is a mobile app you can use as the second factor to enable Multi-Factor Authentication (MFA) to access your applications. Once the Authy app is installed and registered, you can use your mobile device as your possession factor when authenticating to an Exostar system that requires MFA. Multiple users registering the same phone number is not permitted.

Step 1. Register your Credential

If you are completing a new organization registration and need to activate credentials, click **Continue** from the Let’s Get Credentialed page.

If you have an existing Exostar IAM Platform (aka MAG) account, go to My Account and click **Manage OTP**. Click Purchase or Register Credentials.

From the Let’s Get Credentialed page (illustrated above), click **Continue**. Click I Do Not Need To Purchase Credentials.

The purchaser will receive the alpha-numeric license key via email. Enter the license key. Click **Activate**.

Step 2. Confirm your Profile

After activating your license key, Confirm your profile. Ensure your name matches the legal name as displayed on your legal documentation. Click Next.

Identity Proofing

You may require identity proofing for your Exostar Mobile ID credential depending on the partner application you are accessing. To learn more about proofing, reference the Identity Proofing Quick Reference Guide (QRG).

If you have purchased the Exostar Mobile ID bundle and are activating credentials with identity proofing, after completing identity proofing for one product, the proofing will be applied to the remaining products.

Activation

**Exostar Mobile ID without Proofing**

Step 1. Install Authy™ on your mobile device. This can be found on the app store.

Step 2. Enter required fields. Click **Register**.

Step 3. Check the Authy app on your mobile device to obtain your MAG token id. Enter the token id and click **Verify**.

Step 4. You successfully registered Exostar Mobile ID.

**Exostar Mobile ID with Proofing (Domestic and Intl)**

Step 1. If activating Exostar Mobile ID with proofing, click **Register**. If located in the United States, select Experian credit bureau-based proofing or Exostar agent-based webcam proofing. If located outside of the United States, select Exostar agent-based Webcam proofing.

Step 2. If you completed Experian Proofing and successfully completed questions, click **Activate**. If you successfully completed Webcam Proofing, log into your Exostar IAM Platform (MAG) account. Click My Account, then Manage OTP. Enter the proofing activation code provided to you by the Proofing Agent. Click Continue. Do not discard your proofing activation code until you have successfully registered your credential.

Step 3. Install Authy™ on your mobile device. This can be found on the app store.

Step 4. Enter required fields. Click **Register**.

Step 5. Complete the process by clicking **One Touch**. View the push notification or app from your mobile device to approve. If this is unsuccessful, obtain a token ID from the app. Enter the token id in the Token field and click **Verify**.

Step 6. You successfully registered Exostar Mobile ID.