

MAG Release Overview

Version 8.0



Features and Enhancements



We've added support for FIDO FIPS security keys in MAG. Users can now register and use a FIPS-certified hardware security key (such as a YubiKey with FIPS validation) as a second factor for authentication and credential elevation.



Setup a license key that allows FIDO 2/ Passkeys



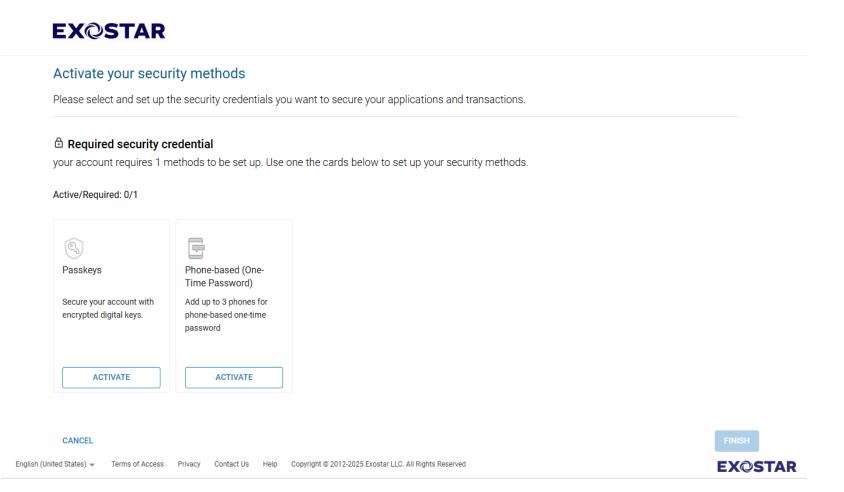
Enter license key

You already have a license key associated to your account. You can skip this process by clicking on the 'SKIP' button. If you have a new license key you want to use please input it and click on the 'NEXT' button to proceed.

License key	<u></u>				
			_		
CANCEL			SKI	P	NEXT

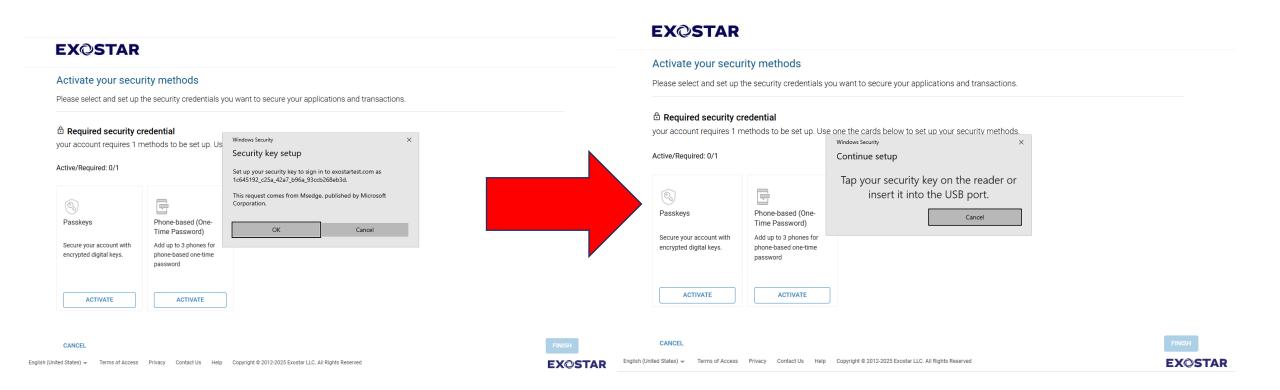


Passkeys will be an available option





Click on ACTIVATE and follow the system prompts to setup your FIDO Security key





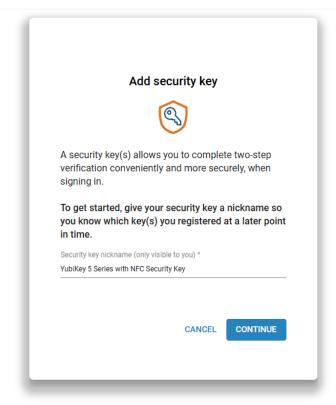
Click on ACTIVATE and follow the system prompts to setup your FIDO Security key

EX@STAR Activate your security methods Please select and set up the security credentials you want to secure your applications and transactions. your account requires 1 methods to be set up. Use one the cards below to set up your security methods. Windows Security Active/Required: 0/1 Continue setup Please enter your security key PIN. (9) Security Key PIN Passkeys Phone-based (One-Time Password) Caps Lock is on Add up to 3 phones for Secure your account with Cancel encrypted digital keys. phone-based one-time password **ACTIVATE ACTIVATE** CANCEL English (United States) 🕶 Terms of Access Privacy Contact Us Help Copyright © 2012-2025 Exostar LLC. All Rights Reserved **EX@ST**



Set a nickname to easily identify the FIDO Security key

EX@STAR



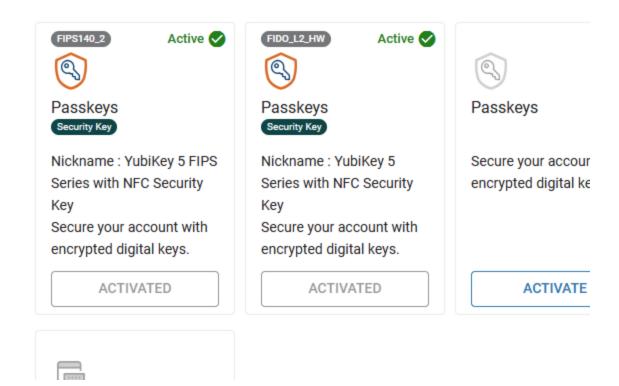
EX@STAR



Your FIDO Security key is now active and can be used for authentication

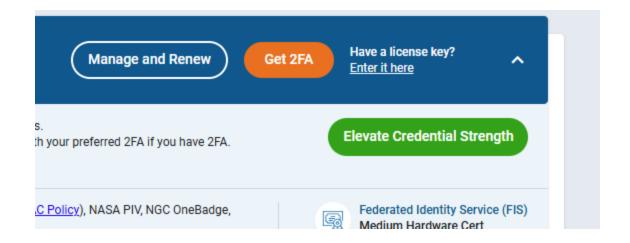
Activate additional security methods (optional)

We recommend to set up at least one additional security. Use the cards able to be used.



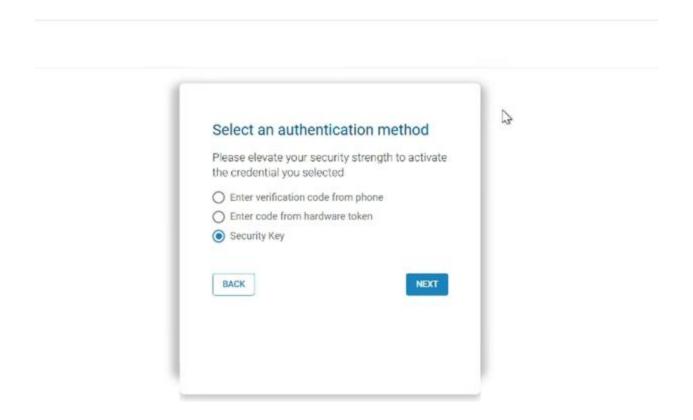


To authenticate with the FIDO Security key click on the Elevate Credential Strength button



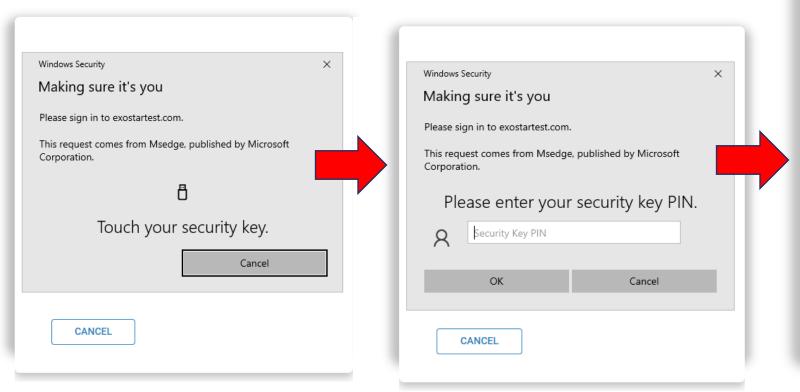


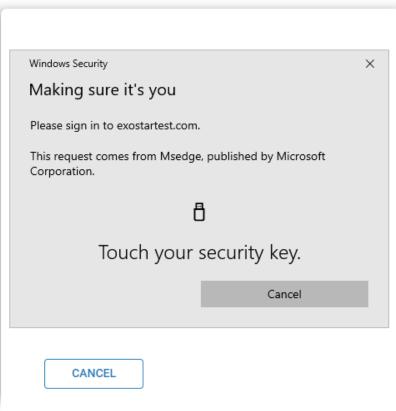
Select Security key and click NEXT





Follow the system prompts to complete authentication







Updated Login Page - MAG-10774, MAG-10828

The login page has been updated to reflect the latest Exostar branding. This includes an updated layout and styling of the ACCEPTABLE USE POLICY banner.

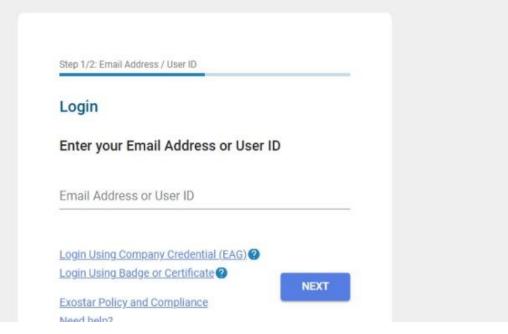


Updated Login Page - MAG-10774, MAG-10828

EXOSTAR Managed Access Gateway (MAG)

ACCEPTABLE USE POLICY

- · The applications accessed via Exostar are restricted solely to authorized users for legitimate business purposes only.
- The actual or attempted unauthorized access, use or modification of this network is strictly prohibited.
- Unauthorized users are subject to criminal and civil penalties under state, federal or other applicable domestic and foreign laws.
 The user of this system may be monitored and recorded for administrative and security reasons. Anyone accessing this system expressly consents to such monitoring and is advised that if such monitoring reveals possible evidence of criminal activity, Exostar may provide the evidence of such activity to law enforcement officials.





Updated Header - MAG-10829

The MAG Header has been updated to reflect the latest Exostar branding.









Dashboard

My Account

Administration

Provider Administration

Registration Requests

Reports

Requests



Updated Footer- MAG-10830

The MAG Footer has been updated to reflect the latest Exostar branding.





Updated Emails - MAG-11038

We have updated our system-generated email templates to reflect the latest Exostar branding. Updated templates now feature the new Exostar logo.

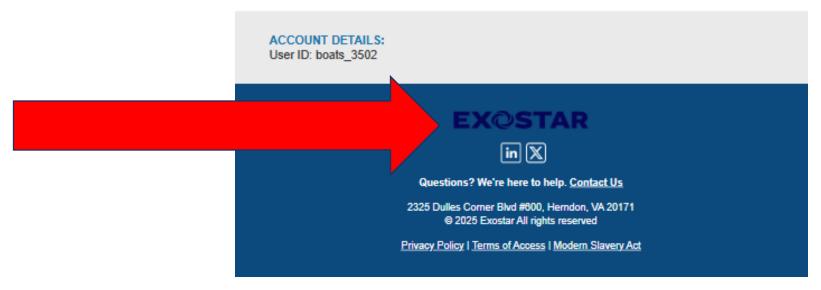


Updated Emails - MAG-11038



Dear Administrators,

Your organization's user Samuel Boat has completed the 2FA process. If you have any questions, please contact Exostar's Customer Service.





Security notice for Phone OTP - MAG-10953

A security notice has been added to the verification method selection screen that informs users that phone-based OTPs are less secure than other available options.



Security notice for Phone OTP - MAG-10953

Select a verification method

- Enter code from hardware token
- Enter verification code from phone *
- Login with Exostar Mobile ID

CANCEL

NEXT

While phone-based OTPs offer a convenient way to authenticate, there are more secure options available. Consider upgrading to a more resilient authentication method to enhance your security.



Defects



Fixed the approval instructions included in the user subscription notification email sent to Application Admins (App Admins) and Service Provider Admins (SP Admins).

Dear Administrators,

You have received a new user subscription request for Michael Scibelli. To process this request,

- Login to https://urldefense.proofpoint.com/v2/url?u=https-3A__portal.exostartest.com&d=DwlCaQ&c=euGZstcaTDllvin uXd9DHTdDnnSE9NVcEGr_7VQvTZ0SaKsYM2G7w&e=
- Click on the "Provider Administration" tab
- Click on the Request_ID for this user
- Approve/Deny the user's request by selecting the appropriate option
- When "Deny" is selected, please provide comments

Note: These comments are sent to the user for reference.

For a step-by-step guide on managing user requests, please go to: https://urldefense.proofpoint.com/v2/url?u=https-3A_pywu0TG5aZs&m=Rhf8tKJ7A1y874_zqbwXxj06BJBtGFcbKSWPQOxsOfmD6ErMP8ygjb9uE2-egK8P&s=e9lrt79AqvdF

NEED HELP? https://urldefense.proofpoint.com/v2/url?u=https-3A_myexostar.com_-3Fpage-5Fid-3D32&d=DwlCaQ&eegK8P&s=Swf4sDAKk9y6xvTyQ0Fv_CL0F_uN5UzELHlknDBNYlw&e=



Dear Administrators,

You have received a new user subscription request for MAGyhHTkVi MAGJVxIVvZ.

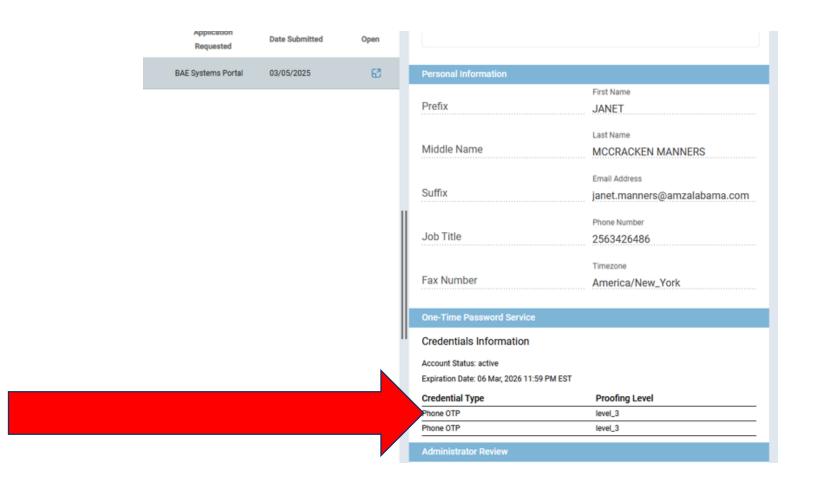
To process this request:

- · Click on the "Requests" tab
- Click on "APP SUBSCRIPTION REQUESTS"
- Review the request by clicking on the open icon. This will open the request details to the right of the page.
- Approve/Deny the user's request by selecting the appropriate option
- When "Deny" is selected, please provide comments. Note: These comments are sent to the user for reference.
- For additional detail, please review https://www.myexostar.com/?
 ht_kb=mag-service-provider-administrator



Fixed the issue where multiple backup OTP credentials were shown as duplicate rows; now a single row is displayed per credential type.



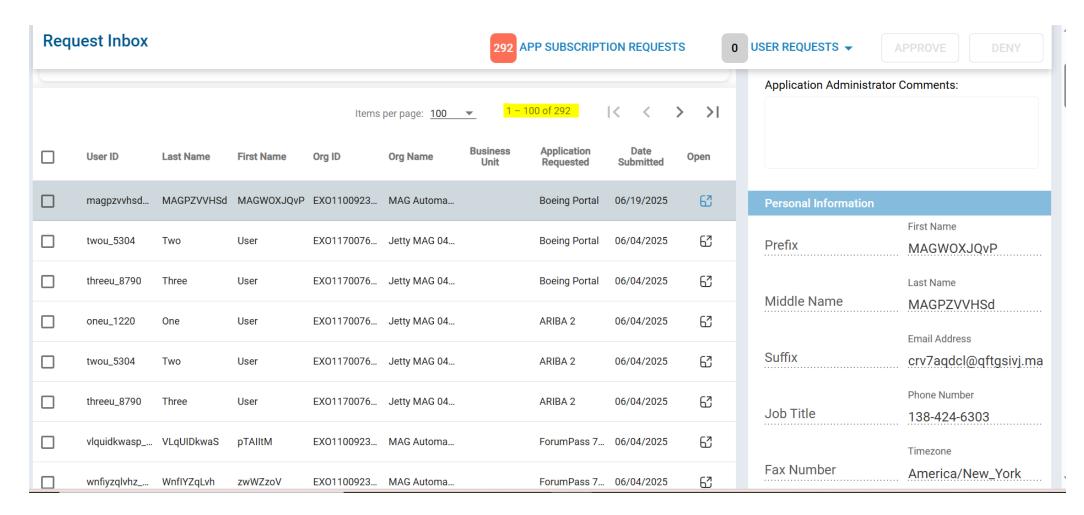


The duplicate will no longer appear



Fixed an issue in the new Request Inbox where approving or denying a request did not load the next 100 requests in the queue for Admins . The next set of 100 will be loaded once the request is approved or denied.







Fixed an issue where the Acceptable Use Policy was not visible on the MAG login page

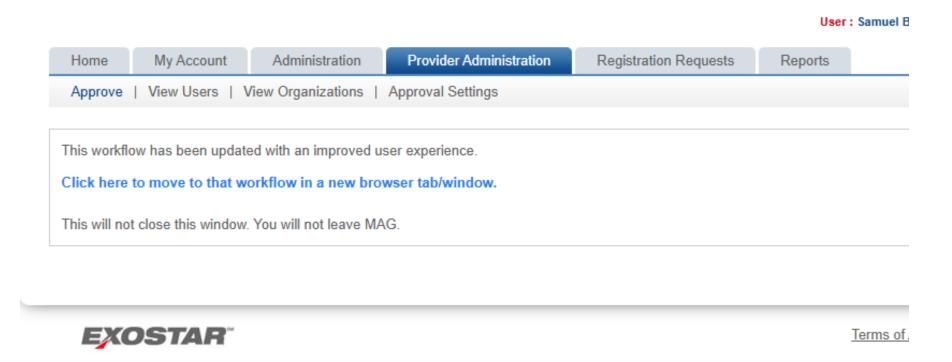
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Fixed performance issue causing delays of up to 30 seconds when accessing the SP Admins tab



EX@STAR

Thank you