Novo Nordisk - SAM Quick Guide



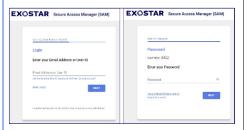
This quick guide walks you through basic features in the SAM portal from logging in to account management.



Login to SAM

- 1. Go to the <u>SAM login page</u> and enter your **User ID/Email**, click **Next**.
- 2. Enter your **Password** and click **Next**.

NOTE: If you have forgotten your password, click the **Forgot Password?** Link.





Access Dashboard & Applications

- 1. After you login to SAM you can access the dashboard and your application(s).
- 2. Under the Applications section, find the application you wish to open by clicking the **Launch** button.

NOTE: If an application is suspended you will need to request access again from your Organization Administrator.





Edit User Profile

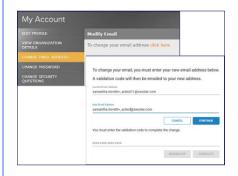
- To edit your profile from the SAM Dashboard, click the My Account tab.
- 2. Select Edit Profile sub-tab.
- 3. Edit the field(s) you wish you update, then click **Continue**.
- 4. Verify the changes you made and click **Submit**. (Click *Modify* if you need to correct any changes).
- 5. A confirmation message will display you have successfully changed your user information.





Change Email

- To change your email, click the My Account tab. Then click Change Email sub-tab.
- 2. Select the "click here" link to change your email address.
- 3. On the next screen, enter your *current email address* first, and then enter your **new email address**.
- 4. Then click Continue.
- 5. You will be emailed a **validation code**, enter that code in the field provided and click **Complete**.
- 6. Your email address is now changed.

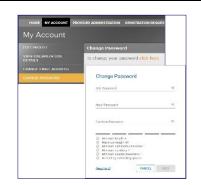






Change Password

- To change your password, click My Account tab. Then select Change Password sub-tab.
- 2. Select the "click here" link to change your password.
- 3. On the next screen enter your **old password**.
- 4. Next enter a **new password** and re-enter it again to confirm. Then click **Next**.
- 5. A confirmation message will display your password is successfully changed.





Change Security Questions

- 1. To change your security questions, click **My Account** tab, then select **Change Security Questions** sub-tab.
- 2. Place a checkmark in the "Change" box to change the **security** question.
- 3. Select the security question from the drop-down list and enter a new answer.
- 4. Next click **Submit** to save the changes.





Account Consolidation

- 1. To change your security questions, click **My Account** tab, then select **Account Consolidation** sub-tab.
- 2. Click the "here" link to access the Account Consolidation page.
- 3. Follow the prompts on the screen, sign-in to your **second** account.
- 4. On the next screen, select the account you want to set as your **primary**. Then click **Consolidate**.
- An important notice will display, check the box "I acknowledge this statement" and then click Consolidate to complete the process.

NOTE: Click Cancel at any time if you do not want to consolidate accounts.

